

TIPS AND INFORMATION FOR A SUCCESSFUL BIRTHDAY VISIT

To ensure that your child's birthday at the BELvue is as enjoyable as possible, we would like to draw your attention to the following points:

WHAT HAPPENS ON THE DAY OF THE BIRTHDAY?

Your child and his or her little guests will be greeted at the museum by a birthday party host. They will visit the museum together, enjoy a no-holds-barred round of Game of the Goose, centred on Belgium and its history, and then create a souvenir book during a creative workshop, followed by the highlight of the visit: the birthday party and exchange of presents. In short, three hours of fun and laughter at the museum!

FROM WHAT AGE?

Birthdays can be organised for children **from 6 to 12 years of age**. We accept mixed age groups. The activity organised is not suitable for children under 6 years of age as participants must know how to write.



FOR HOW MANY CHILDREN?

We accommodate groups of **no more than 15 children** to ensure that each child has an enjoyable, top quality experience.

LANGUAGES AVAILABLE?

The birthday visits can be conducted in one of three languages: **French, Dutch or English**. We do not organise bilingual birthdays.



SUPERVISION:

As the museum is open to the public, we wish to ensure that every visitor has an enjoyable experience. This is why **we require the presence of at least 1 parent to accompany each group**. The accompanying parent will be responsible for the group and for ensuring that all of the children respect the museum and the other visitors. The birthday party host is there to ensure the children have fun and not to police their behaviour ☺. Entry to the museum is free for the accompanying parent (and for a maximum of 2 accompanying parents).



HOW IS THE BIRTHDAY PARTY ORGANISED?

Organisation of the birthday party is solely the responsibility of the parent: cakes, drinks, plates, cutlery, cups, tablecloths, serviettes, etc. While the museum will provide a private room for the group, it will not be involved in the practical organisation of the party itself. Before leaving the premises, we ask that the organising parent ensures that the space is left in the same condition as it was found, i.e. clean and tidy.

The birthday party will take place in the same room as the creative workshop. This space is located in the educational department's rooms on -1. This will ensure that the children are free to enjoy the party without interruption as this space is separated from the visitor facilities. Parties cannot be organised in the Atrium or garden of the BELvue.

Would you like to decorate the party room? No problem! We simply ask that you bring your own decorations (such as balloons), set them up yourself at the start of the birthday and then take them away with you when the party is over. The BELvue is a listed building. It is therefore prohibited to hang, pin or stick anything to the walls.

Would you like to play some music for entertainment during the party? Feel free to! Just bring your own equipment and music. While the room is fitted with plug sockets, the BELvue does not have any stereos or speakers.

A FEW TIPS AND RULES TO BE FOLLOWED:

It can be difficult to find parking in the area around the museum. We therefore recommend [using public transport](#) as the museum is very well served by a number of routes (bus 71, 95, 38 / tram 92, 93 / metro 1-5, 2-6). This will ensure that you don't arrive late.

[We are therefore counting on you to arrive on time](#), but not too early either ☺! The children could get impatient and start the birthday off on the wrong foot. There is a playground in the park across the way from the museum that can be used as a meeting point if you arrive early.

We ask that the accompanying parent remains behind until all the little guests have been collected by their parents. We also ask that you please respect the museum's closing times, which are 5 p.m. on Wednesdays and 6 p.m. on weekends. If parents are late collecting their children, you can always wait in the park across from the museum.



SHH... IT'S A SURPRISE!

The birthday boy or girl will [receive a small present from the museum and a souvenir photo](#).

A short while after the birthday party at the museum, he or she will also receive a letter in the post. We'll say no more!



HOW MUCH DOES A BIRTHDAY VISIT COST?

There is an all-inclusive flat charge of [€175](#) (visit, creative workshop and activity) for a maximum of 15 children. You will pay [€150](#) in advance to Arkadia and [€25](#) to BELvue on the day of the birthday (cash, Bancontact, VISA/MASTERCARD accepted).

WHAT TIME SLOTS ARE AVAILABLE?

[Saturdays and Sundays from 2 p.m. to 5 p.m.](#), subject to availability of the rooms and birthday party hosts.

We kindly request you to book birthday visits at least one month in advance.



HOW TO BOOK

You book the birthday directly with Arkadia.

IS IT POSSIBLE TO CANCEL?

Any change or cancellation must be communicated to us in [writing no later than 21 business days](#) before the date of the birthday. The full cost of the birthday visit will be charged for any cancellations made within 10 days of the date of the birthday. For cancellations made between 11 and 21 business days of the birthday, you will be charged 50% of the fee.